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<b>Tuesday, May 16, 2017</b>		
	<b>All-Day Beverage Break (water station plus all drinks by the gallon, no single servings)</b>	
<b>10:00 a.m. - 4:30 p.m.</b>	<b>PRE-CONFERENCE SESSIONS</b>	<b>ROOM</b>
	<b>Community Action Agency Board Governance</b>	Memphis/Tulsa
	<i>Presenter: Courtney Kohler, Community Action Partnership</i>	
	<i>Ensure agency compliance with a condensed and prioritized overview of such concepts as board procedures, composition, functioning, and obligations; and the importance of assessment, strategic planning, and fiscal oversight.</i>	
	<b>Direct Service Staff: Family Development, Case Management, Head Start Family Engagement, etc.</b>	St. Louis/Hot Springs
	<i>Presenters: Joseph A. Banken, PhD &amp; Sandra R. Brown, DNP</i>	
	This session will provide the opportunity for direct service staff to look at their work through different lenses. Instead of being stressed out by the diverse challenges faced on a daily basis, learn how create a less stressful work atmosphere; approaches to using challenges as opportunities to create positive change; and motivational techniques and tools to support positive interactions with agency customers which promote the attainment of outcomes.	
<b>12:00 p.m. - 2:00 p.m.</b>	<b>Lunch Buffet</b>	
<b>3:00 p.m. - 6:00 p.m.</b>	<b>Early Registration</b>	Preconference Area
<b>Wednesday, May 17, 2017</b>		
<b>7:30 a.m. - 5:00 p.m.</b>	<b>REGISTRATION</b>	Preconference Area
	<b>COFFEE IN THE ATRIUM</b> <b>VISIT EXHIBITORS! BID ON SILENT AUCTION ITEMS!</b>	
<b>8:30 a.m. – 12:00 p.m.</b>	<b>ACAAA Professional Affiliate &amp; Networking Meetings</b>	<b>ROOM</b>
<b>8:30 a.m. – 10:00 a.m.</b>	Finance Affiliate – Shirley Richesin, OOI; Rhonda Gillis, CRDC; Beverly Buchanan, OCS	Memphis
	Early Childhood Education / Head Start Networking – Jennifer Welter, CAPCA & Sandy Aguirre, CAPCA	Tulsa
	Housing/ESG Networking – Lorie Williams, DHS OCS	St. Louis
	TEFAP / Food Banks Networking – Jim Ponzini or Tammy Coney, OCS	Hot Springs
	<b>BREAK</b>	

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<b>10:15 a.m. – 11:45 a.m.</b>	LIHEAP / Assurance 16 Affiliate – Blaine Lawrence, Chair, OOI; Shirley Mason – OCS LIHEAP Program Manager	Memphis
	Human Resources Affiliate – Amanda Atkinson, Chair, ARVAC	Tulsa
	NCRI/NCRT Affiliate – Terry Bearden, ACAAA	St. Louis
<b>12:15 p.m. – 2:00 p.m.</b>	<b>ACAAA ANNUAL CONFERENCE OPENING LUNCHEON</b>	<b>ROOM</b> Little Rock/Dallas Ballroom
	<b>Invocation</b> <i>Tim Wooldridge, Executive Director, CRDC</i>	
	<b>Lunch</b>	
	<b>Greetings and Conference Overview</b> <i>Rebecca Reynolds, ACAAA Executive Director</i> <b>Recognition of Retirees</b> <b>Memorials</b> <b>Charles F. Cunningham Leadership Award</b> <i>Presented by Larry Cogburn, Executive Director, CADC</i>	
<b>2:30 p.m. – 4:00 p.m.</b>	<b>Opening General Session</b> <b>Introduction of ACAAA Officers</b> <b>Introduction of Speakers</b> <i>Stephanie Ellis, ARVAC, ACAAA Board President</i>	<b>ROOM</b> Little Rock/Dallas Ballroom
	<b>Arkansas Department of Human Services Update</b> <i>Mary Franklin, Director, Arkansas DHS Division of County Operations</i> <i>Lorie Williams, Assistant Director, AR DHS DCO Office of Community Service</i>	
	<b>Introduction of Speaker</b> <i>Tim Wooldridge, CRDC</i> <b>Community Action Partnership Update</b> <i>Courtney Kohler, Community Action Partnership</i>	
	<b>Introduction of Speaker</b> <i>Rebecca Reynolds, ACAAA</i> <b>Laugh more. Stress Less.</b> <i>Lyndy Phillips</i>	
<b>7:30 a.m. – 8:30 a.m.</b>	<b>Continental Breakfast</b>	Dallas/Little Rock Ballroom

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7:30 a.m. – 5:00 p.m.	<b>Registration</b>	Preconference Area
7:30 a.m. – 5:00 p.m.	<b>VISIT EXHIBIT TABLES!</b>	
7:30 a.m. – 9:00 p.m.	<b>BID ON SILENT AUCTION ITEMS! AUCTION CLOSES @ 9 P.M.!</b>	
	<b>CONCURRENT WORKSHOPS</b>	
9:00 a.m. - 10:15 a.m.	<b>Creative Advocacy Strategies</b> Join your colleagues for a discussion around creative engagement strategies that will assist in championing the CAA agenda on a local, state and national level in a mutually beneficial manner. – <i>Rich Huddleston, AACF</i>	<b>Vision &amp; Direction</b> Hot Springs
	<b>Bridging the Gap Between Administrative and Program Staff</b> Explore strategies to improve communication between administrative and program staff. For many CAAs, implementing the new Uniform Guidance - including changes to procurement, charging indirect costs, and documenting personnel costs - has intensified the old challenges of building effective working relationships between administrative and program staff. – <i>Rhonda Gillis, CRDC, and Ron Cantrell, NADC</i>	<b>Administrative</b> Memphis
	<b>ROMA Next Gen Update</b> Hot off the presses from ANCRT, CAP, and NASCSP! This session will explore the implications of ROMA Next Gen on agency plans, data systems, programs, and staff. It will also provide an overview of the soon-to-be-released ROMA Next Generation training and technical assistance videos, training modules, and toolkits. – <i>Terry Bearden, NCRMT, ACAA</i>	<b>ROMA Next Gen</b> Belle Starr
	<b>Substance Abuse 101</b> Co-existing variables, including substance abuse, can lead to complex family dynamics that CAAs need to consider when developing effective service delivery approaches. This session will examine family dynamics, including signs of substance abuse to look for and effective strategies for working with people with substance abuse issues while not ignoring other existing needs. – <i>Awanna Smith, CRDC NEARRC</i>	<b>Direct Service</b> Judge Parker

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	<p><b>Thinking Outside the Box: Developing a “System of Care”:</b> Part of the original mission of community action is the concept that local agencies should be the go-to organizations for reducing poverty and strengthening communities. Over the years, this has become increasingly difficult. This workshop will explore the reasons one Arkansas CAA is creating a “system of care” to develop strong partnerships focused on creating a unified movement towards positive change. – <i>Traci Sampson and Heather Walker-Clark, Consilience Group</i></p>	<p><b>Connecting the Dots</b> St. Louis</p>
<p><b>10:15 a.m. – 10:45 a.m.</b></p>	<p><b>BREAK</b></p>	
<p><b>10:45 a.m. - 12:00 p.m.</b></p>	<p><b>Developing your Leadership Team</b> We are flooded with standards, regulations, laws, and guidance! How can you pull it all together to develop a creative, productive, and even fun, culture? This interactive session will focus on how organizations can maintain compliance while developing and retaining an engaged, enthusiastic staff. Successful strategies from the field will be shared. – <i>Dr. Keith Vire, Arkansas Support Network</i></p>	<p><b>Vision &amp; Direction</b> Hot Springs</p>
	<p><b>Human Resources: Hot Topics and What to Watch</b> This workshop will address and suggest solutions to an array of legal issues CAAs face relating to personnel policies and practices, many of which arise as a result of new standards and regulations. Some topics that will be addressed include: the current status of the Fair Labor Standards Act (FLSA) overtime rule; human resources directives in the CSBG Organizational Standards; travel time policies under the FLSA; and the role the CAA board in overseeing personnel policies and employee grievances. – <i>Carolyn Witherspoon, Esq.; Cross, Gunter, Witherspoon &amp; Galchus</i></p>	<p><b>Administrative</b> Memphis</p>
	<p><b>Integrating ROMA Next Gen: Strategies That Will Work</b> This session will focus on thinking across program boundaries when developing agency approaches to ROMA Next Generation. Participants will learn how to use ROMA tools like assessments, surveys,</p>	<p><b>ROMA Next Gen</b> Belle Starr</p>

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	<p>scales and matrices to examine the impact of bundled emergency and supportive services on the attainment of outcomes in CSBG and Head Start programs. - <i>Brenda Fiser, NCRT, CADC, and Rebecca Hanlin, NCRT, OOI</i></p>	
	<p><b>Community Senior Resource Network</b> There are initiatives at the Federal and State level to promote the public/private partnership to create a sustainable person-driven long-term support system for seniors and adults with disabilities. This presentation will focus attention on the utility of local Community Senior Resource Networks. – <i>Bernie Quell, Arkansas DHS Division of Aging and Adult Services</i></p>	<p><b>Direct Service</b> Belle Starr</p>
	<p><b>Domestic Violence Dynamics</b> Domestic Violence is a reality in many homes that are customers of CAAs. How can service provisions including safety be integrated in a case management approach within our existing programs? What are the dynamics of domestic violence and signs to look for when interacting with complex family scenarios of those in crisis? - <i>Beth Goodrich, ACADV</i></p>	<p><b>Connecting the Dots</b> St. Louis</p>
<p><b>12:00 p.m. - 1:45 p.m.</b></p>	<p><b>Lunch – On-Your-Own</b></p>	
<p><b>2:00 p.m. - 3:15 p.m.</b></p>	<p><b>Effective Fund Development and Unrestricted Revenue Strategies</b> All CAAs can benefit from additional revenue. Especially unrestricted revenue for a cause. Participants in this session will leave with proven strategies for developing unrestricted revenue. - <i>Kimara Randolph, Platinum HR Consulting</i></p>	<p><b>Vision &amp; Direction</b> Hot Springs</p>
	<p><b>The Head Start Program Performance Standards: What CAAs Need to Know</b> This session will review the new Head Start Performance Standards with a focus on what Community Action Agencies need to know about compliance issues. Topics covered will include the definition and interpretation of the Standards, significant changes from the previous Standards, the monitoring process, and strategies to ensure compliance. – <i>Rebecca Reynolds, ACAA</i></p>	<p><b>Administrative</b> Memphis</p>

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	<p><b>Strategic Planning: A Focus on Implementing the ROMA Cycle</b> This session will cover the "nuts and bolts" of strategic planning with a focus on how to apply the ROMA Cycle in its development, implementation, and evaluation. Participants will learn how to integrate strategic planning with other planning processes, how to develop strengths-based strategies, and tips for ensuring that plans are implemented and evaluated. - <i>Tim Ensley, NCRT, OHC</i></p>	<p><b>ROMA Next Gen</b> Belle Starr</p>
	<p><b>Helping Customers Navigate the Legal System:</b> The Arkansas Access to Justice Commission (AATJ) seeks to ensure justice for all. Learn how CAAs can work with AATJ to link customers with legal services to assist in civil issues; restore their rights after being released from incarceration; and hear what new regulations affect people with prior convictions and their families. - <i>Jordan Rogers, Esq.; AATJ</i></p>	<p><b>Direct Service</b> Judge Parker</p>
	<p><b>Why CAAs Should Consider Affordable Housing Development</b> This session will look at why CAAs should choose to develop affordable housing projects, what skills are required to do it, and what community and financial benefits results. Included in the presentation will be information on some of the projects developed, the sources of funding used and why your CAA should consider housing development as a potential option. - <i>Ron Hughes,</i></p>	<p><b>Connecting the Dots</b> St. Louis</p>
3:15 p.m. - 3:45 p.m.	<p><b>BREAK (all-day beverage break; drinks by the gallon only)</b></p>	
3:45 p.m. - 5:00 p.m.	<p><b>Making the Shift: Strategies for Transforming your Agency's Mindset</b> This session will highlight lessons learned from agencies who have embraced organizational change as the path to effective implementation of promising innovative practices. – <i>Dr. Margaret Pinder, Nostos</i></p>	<p><b>Vision &amp; Direction</b> Hot Springs</p>
	<p><b>Ensuring Financial Accountability and Compliance</b> Is your agency prepared to survive and thrive the coming financial challenges and changes? Learn to assess your agency's financial strength and develop</p>	<p><b>Administrative</b> Memphis</p>

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	strategies to build capacity while maintaining accountability and compliance. – <i>Beverly Buchanan, NCRT, DHS CSBG Unit</i>	
	<p><b>Conducting Community Assessments and Using the Results for Planning</b></p> <p>Regular assessment of needs and resources at the community level is the foundation of Community Action and a vital management and leadership tool that is used across the organization and utilized by the community to set the course for both CSBG and all agency resources. Gain understanding of the intent and definition of the standard requiring CNAs; identify materials needed to document compliance with the standard; and learn about resources that can help with compliance and improve performance. – <i>Melissa Allen, NCRT, CAPCA &amp; Linda Spaul, NCRT, CADC</i></p>	<p><b>ROMA Next Gen</b> Belle Starr</p>
	<p><b>Arkansas Continuum of Care: The Emergency Solutions Grant and Other Housing Initiatives</b></p> <p>The Arkansas Continuum of Care exists to improve the impact of the housing programs and initiatives in the State of Arkansas, especially those targeting people who are or are in danger of experiencing homelessness; those who are seeking to access safe, affordable housing, and those with special housing needs. Participants will hear the national perspective on the housing initiatives being implemented through the Arkansas Continuum of Care. – <i>Charlene Flaherty, Cloudburst Group</i></p>	<p><b>Direct Service</b> St. Louis</p>
	<p><b>Equality, Equity and Community Relations</b></p> <p>It seems weekly there are stories in recent months about killings or negative interaction between police and the community. Often the loss of life is from a family that could easily fit the profile of a CAA customer. How can CAA's play an effective role in bridging the growing divide between police and the community? – <i>Tamika Edwards, AACF (Tentative)</i></p>	<p><b>Connecting the Dots</b> Judge Parker</p>
6:00 p.m. - 9:00 p.m.	<b>ACAAA Annual Mixer – <u>Ticketed Event – Info at Registration Table</u></b>	<b>ROOM</b> Dallas/Little Rock Ballroom
	Dinner Buffet D.J. - Music-in-Motion Silent Auction Results	for DJ; dance floor

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Cash Bar – Plus Signature Drink!

<b>Friday, May 19, 2017</b>		
<b>7:30 a.m. – 11:00 a.m.</b>	<b>Closing Breakfast and Awards Ceremony</b>	<b>ROOM</b> Little Rock/Dallas
<b>7:30 a.m. – 8:45 a.m.</b>	<b>Breakfast Buffet</b>	
<b>8:45 a.m. – 9:30 a.m.</b>	<b>Legislative Update</b>	
	<i>David Bradley, Executive Director, National Community Action Foundation</i>	
<b>9:30 a.m. – 11:00 a.m.</b>	<b>ACAAA Diamond Awards Ceremony</b> Grand Prize & \$100 Bill Drawings Announcements <i>Rebecca Reynolds, ACAA</i>	